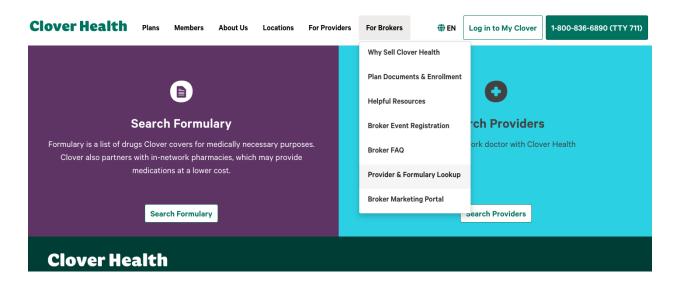
# Step-by-Step Guide Clover Health Provider Directory Lookup

To search for a provider in Clover Health's Network, complete the steps below:

- Visit Clover Health's website → For Brokers → Provider & Formulary Lookup
  - 1. https://www.cloverhealth.com/en/brokers/provider-formulary-lookup

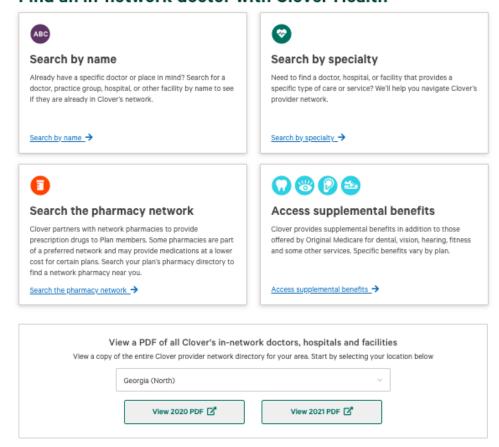


#### Click Search Providers

You will then see the page below

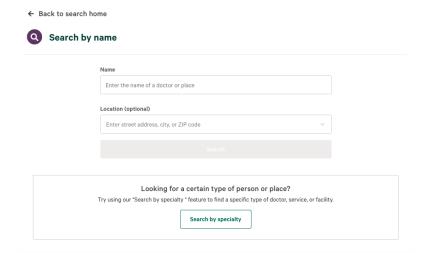
- There are 4 options for finding an INN doctor
  - 1. Search by name
  - 2. Search by specialty
  - 3. Search the pharmacy network
  - 4. Access supplemental benefits
- You can also download a PDF of all Clover's in-network doctors, hospitals and facilities based on your area (these are available 10/15/21)

#### Find an in-network doctor with Clover Health



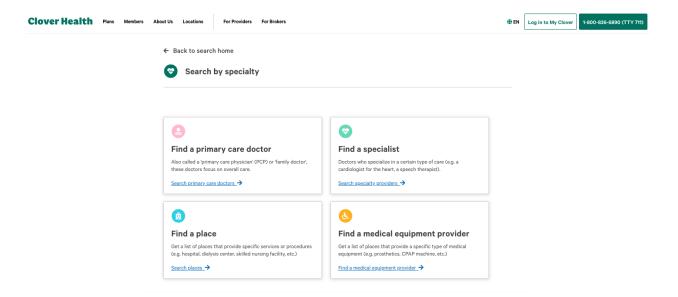
#### When searching by Name:

- Search by name of a doctor or place
- Search by location of the doctor (optional)



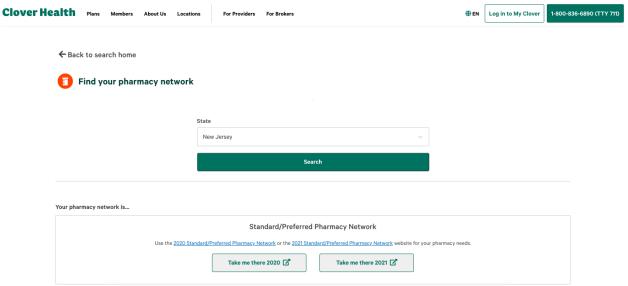
#### When searching by Specialty:

- There are 4 options to narrow your search even more:
  - 1. Find a primary care doctor
    - a. Search by location
  - 2. Find a specialist
    - a. Search by location (optional)
    - b. Use the drop down arrow to choose your specialist area
      - i. Example: cardiology, geriatrics, psychology etc.
  - 3. Find a place
    - a. Search by location
    - b. Search by place type
      - i. Example: dialysis centers, rehab centers, urgent care etc.
    - c. Search by place name (optional)
  - 4. Find a medical equipment provider
    - a. Search by location
    - b. Medical equipment provider name (optional)



#### When searching by Pharmacy Network:

- Use the drop down arrow to choose your State
  - Once you choose your state, your pharmacy network will auto-populate



o Click **Take me there 2022** to search your pharmacy network for 2022 plans. This will take you to a new web page where you can find a pharmacy near you. The page will look like the page below.

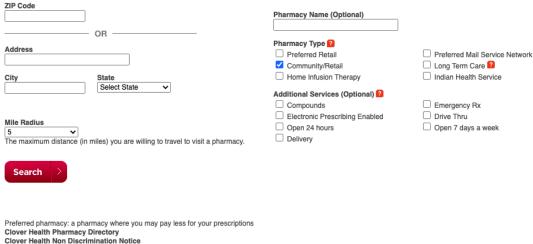
## **Clover Health**

### Find a Pharmacy Near You

Please enter a ZIP code or city and state, and select at least one pharmacy type. All other fields are optional but can help refine your search.

ZIP Code

Pharmacy Name (Optional)



- o Search by zip code OR a complete address
- o You must select at least one Pharmacy Type

#### When searching by Access Supplement Benefits:

- You must choose the benefit you would like to learn more about. Your options are:
  - o Dental
    - You will be redirected to the DentaQuest directory for INN dentists
  - o Fitness
    - You will be redirected to the SilverSneakers directory to find a gym near you
  - o Hearing
    - You will be redirected to the TFN for TruHearing to learn more
  - o Vision
    - You will be redirected to the EyeQuest directory for INN providers
  - o Other
    - Clover Health offers additional supplemental benefits you will be redirected to the member services TFN to learn more

